

# **Terms & Conditions (AM Holding Group)**

Effective date: 03 Sep 2025

#### 1. Who we are

This website is operated by AM Holding Group (AMHG), based in Katowice, Poland (EU). Contact: go@amhg.eu  $\cdot$  +48 516 730 400

### 2. What these Terms cover

These Terms govern your use of our website and any materials we publish here. They do not replace contracts we sign for paid services. If a service agreement (MSA/SOW/Order) conflicts with these Terms, the service agreement prevails.

#### 3. Who may use the site

The site is intended for business users. It is not directed to children under 16. By using the site, you confirm you will follow these Terms and applicable law.

### 4. Acceptable use (please do)

Use the site lawfully, respect our IP, keep security in mind.

- · break the law, infringe rights, or share harmful/illegal content;
- · scan, probe or bypass security; inject malware, spam, or overload the site;
- · scrape or harvest data without written permission;
- · copy, modify, reverse-engineer or resell any part of the site or its code;
- misrepresent your identity or affiliation.
  We may suspend or block access that violates the above.

#### 5. Our services & orders

We design, build and support IT infrastructure (virtualization, storage, networks, monitoring, telephony, hosting, migration, and related administration). Any delivery, SLAs, prices and responsibilities are set out only in written quotes and contracts agreed with you.

We may perform KYC/AML checks before entering or while maintaining a business relationship. If you fail to provide required information, we may refuse or terminate cooperation.

# 6. Third-party tools & links

The site can show links or embedded content (e.g., analytics, anti-bot, videos). Third parties process data under their own policies. We are not responsible for their content or availability.

#### 7. Privacy & cookies

How we collect and process personal data is described in our Privacy Policy. Cookie use is described in our Cookies Policy. Both are available in the footer.

#### 8. Intellectual property

All text, graphics, logos, and layouts on this site are owned by AMHG or licensed to us. You get a non-transferable, revocable, limited license to view the site for your internal business use. You may not reuse our trademarks without written consent. Tech logos displayed on the site show technologies we work with and do not imply partnership.

### 9. Your content & feedback

If you send us ideas or materials via forms or email, you grant AMHG a non-exclusive, royalty-free license to use them to respond to you and to improve our services. Please share only content you have the right to share.

### 10. Availability and changes

The site is provided "as is" and may change, be updated, or be temporarily unavailable for maintenance. We may modify, suspend, or withdraw any page at any time.

#### 11. No warranties

We provide the website as-is and as available, without warranties of any kind (including merchantability, fitness for purpose, accuracy, non-infringement). Website information is for general guidance and is not technical or legal advice.



# 12. Limitation of liability

To the maximum extent permitted by law, AMHG will not be liable for indirect, incidental, special or consequential damages, loss of profits, data, or business opportunities arising from site use. For any claim related to the website (not paid services), our total aggregate liability is limited to EUR 1,000. Contracted services are governed by the liability terms in the relevant agreement.

#### 13. Indemnity (B2B)

If you use the site unlawfully or in breach of these Terms and this causes a claim against us, you agree to indemnify AMHG for reasonable losses and costs.

# 14. Governing law & venue

These Terms are governed by the laws of Poland and applicable EU law. Courts of Katowice, Poland have exclusive jurisdiction, subject to mandatory consumer rules where applicable (we target B2B users).

## 15. Changes to these Terms

We may update these Terms. The date at the top shows the latest version. Continued use after changes means you accept the updated Terms.

#### 16. Contact

Questions about these Terms: go@amhg.eu

# 17. Language

This site is multilingual. In case of differences between language versions of these Terms, the Polish version prevails.